



# Terms of service

## Big Bang Fireworks

### Online Shopping Terms & Conditions

Must be 18 years of age in the state of Virginia to purchase consumer fireworks. Proof of age may be required at the time of pickup.

All orders and purchases made through this website are subject to the Online Shopping Terms and Conditions outlined below. These Online Shopping Terms and Conditions may change from time to time without prior notice, at our discretion.

This website is owned and operated by Big Bang Fireworks. All orders and purchases made through the facilities of this website shall be subject to these Online Shopping Terms and Conditions. Big Bang Fireworks may correct errors or inaccuracies and change or update information on this website at any time without notice, including in respect of prices and availability of items. All prices listed on this website are in United States of America dollars and all charges will be processed in United States or America dollars. All prices listed on this website are subject to confirmation. BIG BANG FIREWORKS will notify you by email if the confirmed price of an item you have selected differs from the price listed on the website or on your purchase order.

BIG BANG FIREWORKS reserves the right to limit the quantities of certain items which you, your company or any group can purchase. BIG BANG FIREWORKS will use commercially reasonable efforts to deliver items as quickly as possible and within any time periods indicated; however, BIG BANG FIREWORKS will not be responsible for any delays which are beyond its control.

### Security

Credit card payments are secured using 128-bit SSL encryption. This ensures all credit card details you send to us via the internet will be encrypted. If any other user intercepts the communication, they will only be able to view the encrypted form. This makes it impossible to be intercepted by an unauthorized party as long as your browser supports the use of encrypted data transmissions.

## **Fraud Prevention**

In order to protect you and BIG BANG FIREWORKS from fraudulent transactions, BIG BANG FIREWORKS may provide your transaction-related information to a reputable third-party organization to perform address verification. This address verification is intended to ensure that the "bill to" address that you provide matches your credit card address. BIG BANG FIREWORKS also reserves the right, at its discretion, not to ship items ordered or purchased on this website to certain addresses. At pickup BIG BANG FIREWORKS may check valid form of identity and may refuse delivery if ID does not match recipient named on the order.

## **Curbside Pickup Only and Cancellation Policy**

This website only offers online ordering and curbside pickup at our Richmond, Virginia area location(s). Orders cannot be cancelled once placed. BIG BANG FIREWORKS will hold orders for up to three days from the pickup time selected by the customer or until July 4<sup>th</sup> whichever comes first. If the customer fails to pick up their order within this time frame BIG BANG FIREWORKS may, in its sole discretion, treat the order as completely satisfied and retain all funds. Customers will sign all reasonable and necessary paperwork prepared by BIG BANG FIREWORKS at the time of pickup of their order.

## **Receiving Information**

All fireworks are sold on the premise under the condition that they will be used in accordance with all local, state and federal laws. In accordance with Commonwealth of Virginia, it is illegal to possess, use, store, sale, or handle any firework that explodes, rises into the air or travels laterally, or to fire projectiles into the air. Some of these illegal fireworks are better known as firecrackers, torpedo, bottle rockets, and mortars. The offense for illegal fireworks is a Class 1 misdemeanor, which is punishable by up to a year in jail and/or a \$2,500 fine. However, fireworks that stay on the ground, like pinwheels, fountains and sparklers, are legal through the state code. Big Bang Fireworks sells only fireworks legal through state code. Please check the laws of your local jurisdiction.

This website only offers online ordering and curbside pickup. Shipping is not available.

## **Privacy**

BIG BANG FIREWORKS is committed to complying with United States of America legislation governing privacy of personal information by businesses. BIG BANG FIREWORKS is committed to the security of all information associated with our customers. We have security measures in place to attempt to protect against the loss, misuse and alteration of personal information under our control. See our Privacy Policy for additional details.

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## **Refunds**

**All sales are final.** Defective items may, in BIG BANG FIREWORKS's sole discretion, be replaced or credited. How the defective items are replaced or credited are subject to BIG BANG FIREWORKS. All requests need to be made in writing to [bigbangsuperstore@gmail.com](mailto:bigbangsuperstore@gmail.com) within three days of purchase. BIG BANG FIREWORKS will not process requests for incorrect purchase or change of mind.

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